

PACKTALK CUSTOM

TOP TIPS TO TEST THE PACKTALK CUSTOM

ACTIVATE YOUR UNIT

Download Cardo Connect App and sign up. If you have an account already, sign in. Now you can pair your mobile phone with your PACKTALK CUSTOM and activate your unit.



UPGRADE YOUR UNIT

In the Cardo Connect App, follow the on-screen instructions to choose a set of features and upgrade your unit.

GET STARTED

On the Pay-Per-Feature screen, tap “Get Started”, and then “Choose a Package”. Scroll down the screen to discover the different package offerings. Tap “down” to make sure you view all the features in each package.

UNLOCK PACKAGE

Choose the Platinum package, that will enable you to test free all the available features, for one month. Tap “Try Free and Unlock”, and confirm, with the App Store or with the Google Play Store. Your unit should remain connected while your features are being updated.

- > Your unit is immediately upgraded with the set of features you chose.
- > You can cancel your package until the day before the end of the free trial.
- > A tutorial will pop up on your new features we recommend watching.
- > Make sure to update your unit with the latest software, with the Cardo Connect App. The software update is Over-The-Air.

REVIEW YOUR PACKAGE

You can find your current package in the Settings of the Cardo Connect App. Tap “My Package” to review the list of the available features and your next payment date. Watch a tutorial by tapping the question mark at the top right of your screen.

CHANGE YOUR MIND AT ANY TIME

You can switch between packages and subscriptions or cancel them at any time you want.

On your settings screen:

- > Select “My Package”
- > Tap “Manage Package”.

SWITCH BETWEEN MONTHLY OR YEARLY PLAN

Tap the “Update my Package” button.

DOWNGRADE PACKAGE

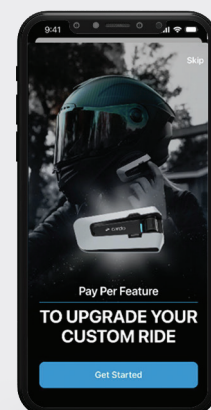
- > Choose the package you like
- > Select the “Monthly” or “Yearly” plan
- > Tap “Unlock Package”
- > Confirm the updated payment with App Store or Google Play.
- > You can continue using your current package until the end of subscription, and the new package and payment will start from that date.

UPGRADE PACKAGE

- > Choose the package you like
- > Select the “Monthly” or “Yearly” plan
- > Tap “Unlock Package”
- > Your unit is immediately updated.
- > You can take the quick tutorial on your new features and start riding.

CANCEL PACKAGE

- > Choose “Cancel my Subscription”
- > Confirm your cancellation on the store screen you were directed to.
- > At the bottom of the screen, you can see until when features of your old package are still available. You can continue using your current package during this period.



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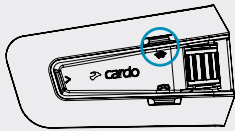
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OVER-THE-AIR SOFTWARE UPDATE

After activating your unit, follow the on-screen instructions on Cardo Connect App to update the Software.

EASY & FAST PAIRING

Press only one button to pair any PACKTALK to the DMC group. No administrator is needed, any rider can join the group by pressing the intercom button. The pairing is lightning fast.



INTERCOM AUDIO QUALITY

Experience crystal clear wideband intercom. Also test it in a situation of wind or with the boom microphone on a jet helmet, to appreciate the noise filtering capability of the microphone.

PARALLEL AUDIO STREAMING AND MUSIC SHARING

Listen to music in parallel with intercom. In addition, the personal music source can also be shared with a pillion, the activation of this option is easy via the Cardo Connect app.

FAST CHARGING

To experience fast charging, first drain your battery, then connect your unit with the USB-C cable to any power socket. After 20 minutes, you will have 2 hours of talk time available.

